



PROJECT HOPE – ITB

INVITATION TO BID #PS-GZA-26-04-020

Establishment of Long-Term Agreement for Water Trucking Services Across the Gaza Strip

Project HOPE The People-to-People Health Foundation, Inc, (“Project HOPE”) is an international humanitarian aid organization with global operations, working to increase access to health care services and improve the knowledge and skills of health care workers in communities in need around the world. To learn more about us, visit <https://www.projecthope.org/>.

To: For all suppliers providing this service

Project HOPE is inviting qualified Bidders with experience in water trucking services as defined in part 3 to submit their Bids for the subject activity based on this Invitation To Bid.

Interested Bidders should submit their Bids, in accordance with the language of the solicitation to the address specified. The Bids must be received no later than:

24 May 2026, at 14:00 PM Gaza Time

Responding Bidders are advised that this solicitation does not in any way obligate Project HOPE to make a contract award or compensate the responding suppliers for any costs associated with the preparation and submission of their Bids.

Any questions or requests for information should be addressed by no later than:

21 May 2026, at 14:00 PM Gaza Time

to **Muath Baroud** via email at: MBaroud_cnslt@projecthope.org

Any information given to one prospective Bidder concerning this solicitation will be furnished to all such Bidders as an amendment of the solicitation.

GOODS INVITATION TO BID (ITB)	
ITB Reference Number: PS-GZA-26-04-020	ISSUE DATE: May 10, 2026
Water Trucking Service	
ISSUED BY: Project HOPE-The People-to-People Health Foundation Inc, Palestine – Gaza – Dair Albalah office	BIDS DUE DATE: 24 May 2026, at 14:00 PM Gaza Time QUESTIONS DEADLINE: 20 May 2026, at 14:00 PM Gaza Time
This Invitation To Bid contains the following sections:	
Part 1	Instructions to Bidders
Part 2	Evaluation Factors for Award
Part 3	Table of goods descriptions and quantities Delivery terms and timeline Delivery location/Address Payment Terms
Part 4 (Annexes)	Annex 27 Vendor Conflict of Interest Disclosure Template Annex 28 Vendor Registration Template Annex 30 Vendor Code of Conduct

Part 1: Instructions to Bidders

1.1 GENERAL INSTRUCTIONS TO BIDDERS

- 1.1.1 The Bidder is requested to submit a Bid directly responsive to the terms, conditions, and clauses of this ITB. Bids not conforming to this solicitation may be categorized as unacceptable, thereby eliminating them from further consideration.
- 1.1.2 Bids must be received no later than **24 May 2026, at 14:00 PM Gaza Time**. Bids should remain valid for 12 months.
- 1.1.3 The Bidder may submit its Bid: electronically by email compatible with MS WORD, Excel, and Adobe Acrobat in a MS Windows environment to: GZA-Tender@projecthope.org
- 1.1.4 The overall Bid shall consist of the technical and financial submissions, including full information demonstrating compliance with the scope of work, essential criteria, delivery capacity, and associated unit rates per cubic meter (USD/m³).
- 1.1.2 Alternative Bids will not be considered.
- 1.1.3 Any Bid received in response to this solicitation will be reviewed strictly as submitted and in accordance with the evaluation criteria specified in Part 2, Evaluation Factors for Award.
- 1.1.4 The person signing the Bidder's Bid must have the authority to commit the Bidder to all the provisions of the Bidder's Bid.
- 1.1.5 Project HOPE is not obligated to make an award or to pay for any costs incurred by the Bidder in preparation of a proposal in response hereto.
- 1.1.6 Project HOPE reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all Bids, at any time prior to award, without thereby incurring any liability to Bidders or any obligation to inform Bidders of the grounds for Project HOPE action.

1.2 SPECIAL ITB CONSIDERATIONS

- 1.2.1 Project HOPE intends to establish one or more LTA for water trucking services for a period of **Twelve (12) months**. Actual quantities will be requested through call-off orders based on operational needs, access conditions, and funding availability.
- 1.2.2 The estimated total quantity of **15,832 m³** is indicative only and does not constitute a commitment by Project HOPE to purchase any minimum quantity.
- 1.2.3 Project HOPE reserves the right to award one or more LTA, in whole or in part, including partial or split award by governorate, distribution modality, or operational area, based on technical compliance, lowest evaluated price, operational coverage, and best value for money.
- 1.2.4 (i) Bidders are informed that Project HOPE complies with U.S. Sanctions and Embargo laws and Regulations including Executive Order 13224 on Terrorist Financing, which effectively prohibit transactions with persons or entities that commit, threaten to commit or support terrorism. Any person or entity that participates in this bidding process, either as a prime or sub to the prime, must certify as part of the bid that he or it is not on the U.S. Department of Treasury Office of Foreign Assets Control (OFAC) Specially Designated Nationals (SDN) List and is eligible to participate. Project HOPE shall disqualify any bid received from a person or entity that is found to be on the List or otherwise ineligible.
- (ii) Suppliers that have an active exclusion on the System for Award Management (www.sam.gov) shall not be eligible for financing and shall not be used to provide any commodities or services contemplated by this ITB.
- 1.2.5 Project HOPE believes that human capital is our most valuable asset, and is committed to fostering, cultivating and preserving a culture of workforce Diversity, Equity and Inclusion (DE&I). Accordingly, our preference is to work with providers and individuals with the same forward-looking commitment.
- 1.2.6 The delivery and/or performance of the goods and/or services shall be completed in all respects within the completion date stated in the Contract. If the Vendor fails to deliver the goods and/or related services within the scheduled timeframe, liquidated damages shall be imposed at a rate of **0.5% (zero point five percent)** of the total Contract/PO value for each day of delay, calculated from the expected date of completion until the actual date of completion, unless such delay is agreed upon in writing by Project HOPE prior to the completion cut-off date. Project HOPE reserves the right to deduct this amount from the invoice. The total amount of liquidated damages shall not exceed **ten percent (10%)** of the total contract value.

1.3 INSTRUCTIONS FOR THE PREPARATION OF THE BID

- 1.3.1 The Bid shall include all required submissions related to the Administrative, Technical, and financial evaluation requirements, as outlined in Sections 2.3.1, 2.3.2, and 2.3.3 of this ITB. The financial submission must be completed using the Annex A .
- 1.3.2 The Bid shall be written in English.
- 1.3.3 Bidders must submit all mandatory documents and supporting evidence requested in this ITB. Any bid missing required documentation may be considered non-compliant and may not proceed to the technical or financial evaluation stages.
- 1.3.4 The Bid shall include a technical submission demonstrating compliance with the Scope of Work and Essential Criteria.
- 1.3.5 Bidders shall quote unit rates per cubic meter (USD/m³). Unit rates shall remain fixed for the duration of the LTA unless otherwise agreed in writing by Project HOPE
- 1.3.6 Bidders are encouraged to submit unit rates under both scenarios: including fuel and excluding fuel (fuel provided by Project HOPE), where applicable.
- 1.3.7 Bidders shall provide delivery capacity, fleet details, water source information, water quality monitoring procedures, and evidence of previous relevant experience.
- 1.3.8 Payment terms should be stated in the Bid. Project HOPE's preferred payment terms are Net 30 days from receipt of a correct and complete invoice, subject to acceptance of services.

Part 2: Evaluation Factors for Award

2.1 GENERAL – BID EVALUATION

- 2.1.1 Part 1 provides guidance to Bidders concerning the documentation necessary to conduct an informed evaluation of each Bid. The Bidder must furnish adequate and specific information in its Bid. A Bid may be eliminated from further consideration before a detailed evaluation is performed if the proposal is considered obviously deficient as to be totally unacceptable on its face or which prices are inordinately high or unrealistically low. In the event a Bid is rejected, the Bidder will be sent a regret letter stating the reason(s) that the proposal will not be considered for further evaluation.
- 2.1.2 In conducting its evaluation of Bids, Project HOPE may seek information from any source it deems appropriate to obtain or validate information regarding an Bidder's proposal.
- 2.1.3 Project HOPE reserves the right to award one or more contracts under this ITB on the basis of initial offers without discussions or without establishing a competitive range.

2.2 BASIS FOR CONTRACT AWARD

- 2.2.1 The evaluation factors presented below will serve as the basis upon which Bids will be evaluated.
- 2.2.2 Bidders are reminded that Project HOPE is not obliged to award a contract on the basis of lowest Bid cost or highest technical evaluation score. Although for this procurement technical Bid merits are considered more important than cost relative to deciding who might best perform the work, cost factors must also be considered. Therefore, after the final evaluation of Bids, Project HOPE will make the award to the Bidder whose Bid offers the best value to Project HOPE, considering both technical and cost factors.

2.3 EVALUATION CRITERIA

Based on the Lowest Price Technically Acceptable Source Selection Process, the award will be made to the bidder submitting the lowest evaluated price that meets or exceeds the technical acceptable standards while respecting the determined timeline.

PARTIAL QUOTATIONS WILL BE ACCEPTED
MULTIPLE VENDORS, MIGHT BE AWARDED

2.3.1 Administrative Evaluation:

- A bid shall pass the administrative evaluation stage before being considered for technical and financial evaluation. Bids that are deemed administratively non-compliant may be rejected. Documents listed below shall be submitted with your bid.

NO	Annexure	Document	Instructions
1	N/A	Cover Letter / Bid Submission Letter	Sign, stamp, and submit
2	N/A	Company Registration Documents	Submit company registration and legal documents
3	N/A	Bank Account Details	Submit official bank account details in the company name, including bank name, account name, account number/IBAN, and any required bank verification document
4	N/A	Previous Experience Certificates	Submit at least Two previous contract, PO, or completion certificate for similar services with an international organization/NGO/UN agency, if available
5	N/A	Technical Supporting Documents	Submit at least three (3) experience certificates or previous contracts or purchase orders, completion certificates, or reference letters for similar water trucking services implemented in emergency/humanitarian contexts with international organizations, NGOs, or UN agencies.
6	N/A	Zero Tax Invoice / Withholding Tax Exemption Certificate	The awarded supplier shall submit a valid zero tax invoice and/or withholding tax exemption certificate where applicable. If not provided, applicable withholding tax will be deducted from the invoice/payment in accordance with applicable regulations and Project HOPE procedures.

2.3.2 Technical Evaluation

- To be technically acceptable, the bid shall meet or exceed the stipulated requirements and specifications in this ITB, including the Requested Service Details under Part 3, the Terms of Reference (ToR), and all applicable annexes.
- A bid shall be deemed technically compliant if it confirms and demonstrates that it meets all mandatory conditions, procedures, service requirements, and specifications stated in the ITB without substantial deviation, restriction, or exception.
- If a bid does not technically comply with the ITB requirements, it may be rejected and will not proceed to the Financial Evaluation.

NO	Technical Criteria	Yes/No
1	Bidder has sufficient and reliable access to approved potable water sources across the Gaza Strip and confirms compliance with the water quality requirements stated in Section 3.3 Water Quality Requirements.	
2	Bidder has sufficient fleet capacity, with a minimum of three (3) operational water trucks available at the time of submission, in line with Section 3.4 Water Truck Fleet Requirements.	
3	Bidder confirms that water trucks are suitable for potable water delivery, including minimum capacity of 10 m ³ per truck, clean/sealed tanks, pumps, hoses, fittings, and taps, as required under Section 3.4.	
4	Bidder confirms ability to provide both required distribution modalities: direct distribution and pumping distribution, in line with Section 3.5 Distribution Modalities.	
5	Bidder has an established water quality monitoring and testing system, including testing at the water source, truck tanker, and distribution point, in line with the water sample testing requirements.	
6	Bidder has contingency measures in place for access restrictions, route changes, fleet issues, water source disruption, or supply interruptions.	
7	Bidder has previous relevant experience, with at least three (3) completed water trucking projects in emergency/humanitarian contexts.	
8	Bidder has company registration and requires legal documentation to provide water trucking services.	
9	Bidder accepts that quantities are indicative and that services will be requested through call-off orders based on Project HOPE operational needs, access conditions, and funding availability.	
10	Bidder accepts that Project HOPE may award in whole or in part, including partial/split award by governorate, distribution modality, or operational area.	
11	Bidder has the capacity to deliver water to multiple locations daily across the target locations stated in Section 3.6 Target Locations, including North Gaza, Gaza, Middle Area, Khan Younis, and Rafah, and maintain timely and uninterrupted service subject to access constraints, operational requirements, and funding availability.	

2.3.3 Financial Evaluation

- Bids must pass both the Administrative Evaluation and the Technical Evaluation to proceed to the Financial Evaluation. Bids deemed administratively or technically non-compliant will not be financially evaluated.
- Bidders are required to complete and submit Annex A Price Schedule in full as part of their financial offer, including unit rates per m³ for the required governorates, distribution modalities, and pricing options. Failure to submit a completed Annex A may result in the bid being considered financially non-compliant.
- The award will be based on the Best Value principle among administrative and technically compliant bidders, considering the lowest evaluated financial offer/unit rate.
- No advance payments will be made.

Part 3: Requested Service details.

3.1 Background and Purpose

- Project HOPE is implementing emergency water trucking services to ensure the continuous provision of safe drinking water to targeted Primary Health Care Centers (PHCCs), clinics, camps, and surrounding catchment areas across the Gaza Strip.
- The purpose of this ITB is to establish a Framework Agreement with capable suppliers to support water delivery operations during the ongoing humanitarian emergency for a period of twelve (12) months.
- The estimated total volume under this Framework Agreement is approximately 15,832 m³. This volume is indicative only and may vary based on operational needs, access constraints, and funding availability. This Framework Agreement does not constitute a
- commitment to purchase any minimum quantity.

3.2 Scope of Services

- The Contractor shall supply, transport, and deliver safe drinking water across the Gaza Strip in accordance with Project HOPE's operational plans, agreed schedules, call-off orders, and applicable quality requirements.

- Coordinate daily delivery schedules, filing points, routes, and distribution arrangements with Project HOPE teams.
- Deliver safe drinking water to assigned locations across North Gaza, Gaza, Middle Area, Khan Younis, and Rafah as required.
- Provide direct distribution and/or pumping distribution, as requested by Project HOPE.
- Ensure timely and uninterrupted supply and immediately report delays or operational issues.
- Maintain adequate fleet capacity, backup arrangements, and contingency plans to avoid service interruption.
- Provide delivery records and support documentation for all completed deliveries.

3.3 Water Quality Requirements

- Suppliers must adhere to the drinking water standards of the Palestinian Water Authority (PWA) and the World Health Organization (WHO). Water quality compliance shall be ensured at the point of delivery to end users. Project HOPE reserves the right to reject any delivery that does not meet required quality standards.

Parameter	Minimum Standard
Total Dissolved Solids (TDS)	Not more than 250 ppm
Turbidity	0 NTU
Free residual chlorine	Minimum 0.5 ppm
Total and fecal coliform	Free from total and fecal coliform

- Regular water sample testing and quality checks shall be conducted by an accredited third-party laboratory. All costs related to sample collection, handling, transportation, and laboratory analysis shall be fully covered by the supplier, unless otherwise agreed in writing by Project HOPE.

3.4 Water Truck Fleet Requirements.

- Minimum truck capacity: 10 m³ per truck.
- Trucks must have functional mobile pumping systems.
- Trucks must be equipped with pipes, hoses up to 50 meters, valves, and fittings.
- Trucks used for direct distribution must have a minimum of 12 taps.
- Tanks must be cleaned and disinfected regularly, constructed from food-grade materials, and sealed to prevent contamination.
- The supplier shall ensure sufficient fleet capacity to meet required daily delivery volumes across assigned locations.

3.5 Distribution Modalities.

- The supplier shall deliver safe drinking water to Project HOPE-designated clinics, shelters, and community locations across Khan Younis, Middle Area, Gaza, North Gaza, and Rafah, as per the indicative target location list in the PR/ToR annex. North Gaza and Rafah locations will be determined during implementation.
- All delivered water must comply with PWA and WHO drinking water standards.
- Distribution will be implemented through direct distribution from tankers to beneficiaries and/or pumping from tankers into ground or elevated storage tanks up to 23 meters.
- Project HOPE may add, modify, or remove locations based on operational needs, access conditions, and funding availability.

3.6 Target Locations

- The services may be implemented across all governorates of the Gaza Strip, including North Gaza, Gaza, Middle Area, Khan Younis, and Rafah. Project HOPE reserves the right to add, modify, or remove locations based on operational requirements, contextual changes, access constraints, and funding availability.

Governorate	Indicative Coverage
North Gaza	TBD during implementation
Gaza	Aaydia Clinic, Aaydia Area, West of Al Shifa Tower, and other designated locations
Middle Area	Deir Al-Balah Clinic, Al Athar Clinic, Tayarah Clinic, TAWBA Clinic, ALHassina Clinic, and surrounding communities/shelters
Khan Younis	Akkad Clinic, ALFajer Shelter, ALMeina Shelter, and other designated locations
Rafah	To be determined during implementation, subject to safe and feasible humanitarian access.

3.7 Estimated Volume and Call-Off Orders

- The estimated total volume is approximately 15,832 m³ over twelve (12) months. Actual quantities will be defined through call-off orders during implementation based on operational needs and funding availability. This Framework Agreement does not constitute a commitment to purchase any minimum quantity

3.8 Bill of Quantities / Price Schedule - Table / BoQ

- Bidders must complete and submit Annex A – Bill of Quantities / Price Schedule, providing unit rates per m³ for each governorate and distribution modality, including the pricing options with fuel and without fuel, as applicable.

Item Description	Governorate	Distribution Modality	Unit	Quantity	Pricing Options
Supply and delivery of safe drinking water through water trucking services across the Gaza Strip	North Gaza, Gaza, Middle Area, Khan Younis, and Rafah	Pumping and Direct Distribution	m ³	15,832	Option 1: Including Fuel / Option 2: Excluding Fuel, where fuel is provided by Project HOPE/OTHR INGO

- Prices shall be quoted per cubic meter (USD/m³).
- Prices must include all associated costs, including water supply, transportation, labor, equipment, and operational expenses, unless the pricing option clearly states that fuel is excluded and provided by Project HOPE.
- Unit rates shall remain fixed for the duration of the Framework Agreement / LTA.
- Actual quantities will be defined through call-off orders based on operational needs and funding availability.

3.9 Service Timeline and Call-Off Orders

- Service frequency will be determined based on operational needs and confirmed through weekly or monthly delivery plans and/or call-off orders issued by Project HOPE.
- The Contractor shall ensure flexibility to adapt to changing operational requirements and shall provide the services in accordance with the agreed schedules, assigned locations, and confirmed call-off orders.
- As this procurement is for services, Incoterms / delivery terms for goods shall not apply.

3.10 Payment Terms and Methods

- Project HOPE's preferred payment terms are Net 30 days from receipt of a correct and complete invoice, issued upon successful delivery and verification of services for the applicable billing period, and subject to full compliance with the LTA / call-off order. Bidders should include payment terms and preferred payment modality in their Bid. Project HOPE's preferred payment modality is wire transfer.

3.11 Bid Submission Methods

- Submit an official quotation on company letterhead, including VAT if applicable.
- Complete and submit the attached Annex A price schedule.
- Submit unit rates in USD per m³ for each governorate and distribution modality.
- Include lead time, delivery capacity, payment terms, and preferred payment modality.
- Ensure the quotation is dated and signed by an authorized representative.
- Bids should ideally remain valid for (365) days from submission deadline; if not specified, Project HOPE will assume (365) days Validity

Part 4: Annexes

- The following documents and annexes form part of this ITB package. Bidders shall review the full ITB package and submit the completed, signed, and stamped documents where required.
- 4.1 Invitation to Bid (ITB) Document
- 4.2 Annex A – Bill of Quantities / Price Schedule
- 4.3 Annex 27 – Vendor Conflict of Interest Disclosure Template
- 4.4 Annex 28 – Vendor Registration Template
- 4.5 Annex 30 – Vendor Code of Conduct